



smart rosters

The digital personal assistant for your rostered staff and their managers

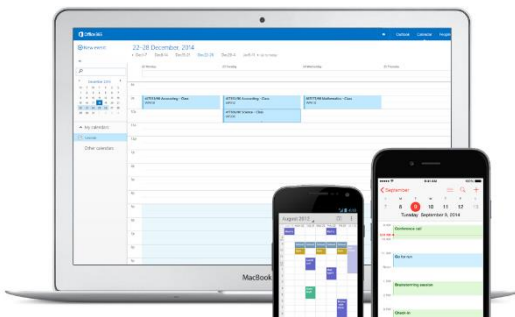
Turn your traditional rostering system into a staff-centric solution that reduces costs and drives customer satisfaction

Smart Rosters synchronises your roster information directly into your staff phones and computers, so they are notified of the very latest shift information in real-time and can respond straight back to their managers on any issues. No more costly last-minute calling around for staff, while your customers wait for service.

We can help you to:

- **Improve your customer service** by ensuring staff are notified of their shifts in advance & automatically requesting other staff to fill-in when unavailable.
- **Reduce cost and waste** by removing traditional tasks, such as negotiating shift allocations with staff or calling around for last-minute replacement staff.
- **Improve staff happiness** by allowing them to view and respond to roster allocations on any device, from anywhere.
- **Leverage your assets** by plugging Smart Rosters into your existing roster system and office productivity tools.

About Smart Rosters



How it works:

Smart Rosters extracts your staff's roster data directly from your rostering software, manipulates it into the correct format, and then loads it onto a platform that phones and computers are designed to read natively. The solution is 100% automated and compatible with all major mobile platforms (iOS, android).

Staff simply add a user name and password into their phone or tablet's native calendar and email settings and they're done.

Smart Rosters provides added value for both staff and management, enhancing communication and minimising the risk associated with traditional rosters, such as understaffing, overstaffing or miscommunication of days off.

It provides a cost effective solution which leverages your existing technology platforms with minimal risk and low support. This fully automated product is simple to set up – once you've entered in your details there are no apps to install or check.

Datacom is one of Asia Pacific's leading locally-owned IT service providers. With more than 4,600 staff across 23 offices in 16 countries, we have the breadth and experience for your IT needs.

Contact us today to find out more

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